APPENDIX A

Service 73/X73 (Centre – Cribbs Causeway / Aztec West)

There are a number of changes to the route and timetable of Service 73/X73 from 29 March 2015, which are designed to improve reliability and punctuality.

There is a minor change to the route of Service 73/X73 in the City Centre, which will see journeys start and terminate at Lewins Mead rather than Colston Avenue. While this means that the Colston Avenue stop will no longer be observed, it will mean that Service 73/X73 will no longer incur delays turning around on Colston Avenue. This route change is intended as a short term change until changes to the City Centre road infrastructure are completed.

All driver reliefs will now take place at the new terminus bus stop at Lewins Mead.

There are no other changes to the route of Service 73.

The section of route on Service X73 between Aztec West Roundabout and Cribbs Causeway will be withdrawn. Service X73 is predominantly designed as an express commuter service to and from the Centre, however, alternative more direct and quicker services are available over the section of route between Aztec West Roundabout and Cribbs Causeway.

Also, Service X73 journeys towards Aztec West will no longer serve the bus stop at East Filton Sainsburys and will therefore operate direct via Great Stoke Way. This minor route change is to avoid buses incurring delays exiting East Filton Sainsburys.

Intermediate running times on Service 73/X73 are revised on all days of operation to improve reliability and punctuality. Two additional buses will be allocated to the service, which will allow buses to be given more time to complete their journeys at peak times and also provide more recovery time at the end of journeys to ensure that subsequent journeys are able to depart on time in the event of any late running on the previous journey.

The frequency of Service 73 during Monday to Friday peak times will be increased to every 12 minutes, which matches the frequency throughout the rest of the day. Currently the frequency is reduced during the peaks to facilitate journeys on Service X73.

During Monday to Saturday evenings an additional bus will be used to provide significantly more recovery time at the end of journeys. There will also be a number of changes to bus workings to ensure that a reliable and punctual service is provided throughout the evening.

In addition to changes to the route of Service X73, there are also a number of changes to the timetable. The key commuter journeys have been retained, although they have been re-timed to ensure they operate reliably and punctually, however, some poorly used journeys will be withdrawn.

Customers are recommended to check the new timetable carefully before travelling.

Service X74 (Centre – Bradley Stoke)

Service X74 begun operating from 31 August 2014 and following the first few months of operation, a full review of the service has been undertaken. As a result there will be a number of changes to the route and timetable of Service X74 from 29 March 2015.

There is a minor change to the route of Service X74 in the City Centre, which will see journeys start and terminate at Lewins Mead rather than Colston Avenue. While this means that the Colston Avenue stop will no longer be observed, it will mean that Service X74 will no longer incur delays APPENDIX A

turning around on Colston Avenue. This route change is intended as a short term change until changes to the City Centre road infrastructure are completed.

All driver reliefs will now take place at the new terminus bus stop at Lewins Mead.

There are no other changes to the route of Service X74.

Intermediate running times are revised across all days of operation to improve reliability and punctuality. Journeys at peak times will be given additional running time and recovery time at the end of journeys to ensure that subsequent journeys depart on time.

Due to low customer demand, a small number of Monday to Friday and Saturday journeys will be withdrawn:

0605 Monday to Friday Centre to Bradley Stoke 0635 Monday to Friday Centre to Bradley Stoke 0555 Monday to Friday Bradley Stoke to Centre 0725 Saturday Centre to Bradley Stoke

Due to increased customer demand, there will be a number of additional Monday to Friday and Saturday evening journeys introduced:

1955, 2025, 2055 and 2125 Monday to Saturday Bradley Stoke to Centre 2045 Monday to Saturday Centre to Bradley Stoke

These additional journeys are expected to be particularly welcomed by those wishing to travel into the Centre for the evening from Bradley Stoke and UWE.

A brand new Sunday and Public Holiday timetable will be introduced, with buses operating every 30 minutes between approximately 1000 and 1800.

The new Sunday and Public Holiday timetable will provide residents of Little Stoke with a bus service on Sundays and Public Holidays, as well as providing faster journeys between Bradley Stoke and the Centre. Students at UWE will also benefit from a quick and direct service to and from the Centre.

First will continue to work in partnership with South Gloucestershire Council to improve Service X74 over the coming months.

Simon Ford Commercial Manager